



Case study Gemeente Landgraaf

Gemeente Landgraaf serves a small population of 38,000, which submits under 10 planning applications a week. Yet with the introduction of new laws requiring a digital audit trail of decisions for planning, the Gemeente chose DigEplan, as it was the only electronic plan review solution with the capability to integrate with Roxit's Squit2020 platform.

Having always managed the stamping and approval process on paper for their plan reviews, Gemeente Landgraaf needed to find a solution to digitalise their plan review process to meet new legislation for a digital audit trail of decisions.

"The way in which local government manages plan review has changed over time, but as we serve a small community we had managed fine. We usually get under 10 planning applications a week and only have 5-10 people involved in the plan review," explained Tim Kohl, informatie-adviseur, Gemeente Landgraaf.

From paper to digital plan review

"Our plans were printed, reviewed, and stamped on paper copies. Having a small intake of applications, this was manageable, but one of the biggest challenges for us was space and the storage of plans.

"So, we knew when moving to a digital tool, it would not only fulfil our legal requirements for an audit trail, but also help with storage," added Tim.

Gemeente Landgraaf evaluated several solutions before settling on DigEplan. "We had seen DigEplan in action and heard good things from other Gemeentes that use DigEplan. So, we knew the solution worked well," explained Tim.

"We evaluated DigEplan alongside other software and it was the only solution that could integrate to Roxit's Squit2020 platform and offer all that we needed."

DigEplan seamless integration

Landgraaf wanted a solution that would work with their existing government platform and form part of an end-to-end seamless workflow. “We moved to DigEplan because it was the only solution that offered us the full integration to Roxit,” said Tim.

“With DigEplan, our plan reviewers can easily monitor applications, where they are in the process, and what decisions have been made. Plans can be sent in digitally by the applicant, which saves postage and printing costs as well as time.”

“The biggest benefit for us is effective information management. Utilising digital stamping provides a robust data record, as well as reducing the time it takes to stamp and share plans with partners in a fast and secure way.”

“It is a different way of working, but our staff have undergone training and are very excited about using DigEplan. We recognise that we are only initially using it for just 10% of what the plan review solution can do. We are taking small steps and meeting the legal requirements, but we look forward to accessing more of its rich functionality.

“All the additional features – annotations, measurement of spaces, transfer of data to partners – are added benefit which the plan reviewers can soon use to enhance efficiency,” concluded Tim.

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